

Figure 1
Corporate portal framework

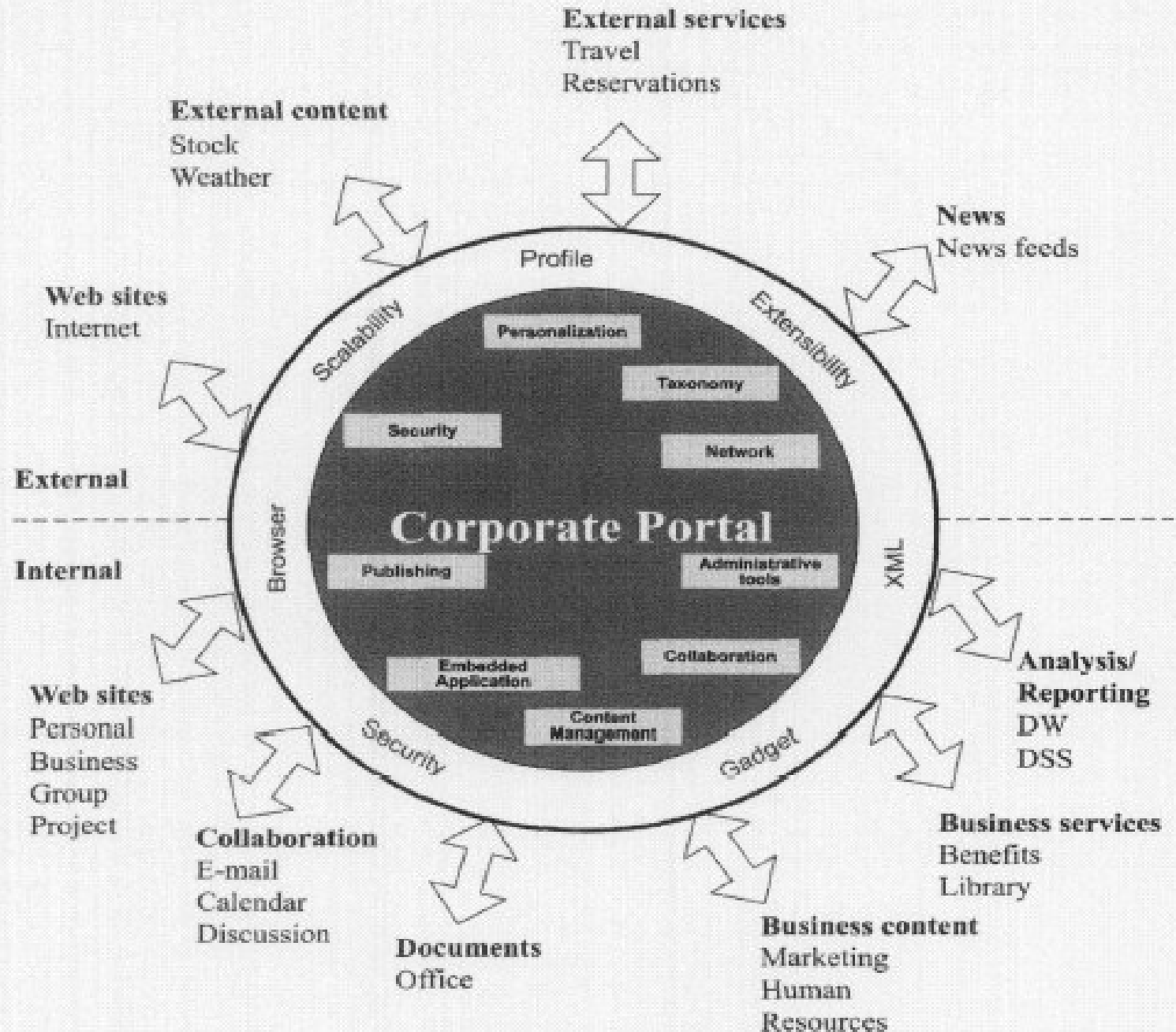


Table 4 Evaluation of EIP products in the market

Tools	Support from EIPs	No. of firms
Budgeting support tools	● N/A (not available)	
Information for reward	● Performance metrics and quality control	6
	● Usage and activity report	
Contents of knowledge	● N/A	
Evaluation system	● N/A	
Recommendation system	● N/A	
Feedback system	● N/A	
Req. analysis system	● Learn user's information needs	1
Agenda setup system	● N/A	
Knowledge map	● Extract metadata from content	1
Search/retrieval system	● Data Query (23), Browse (31), Search (36), Receive update (21), Find Expert (11), Notification (11), Personalization (14)	21*
	● Push sales info out to field representatives, Leverage legacy reports and systems, Tie-in external Internet services, Image searching	5
Collaboration system	● Simple file sharing	1
	● Live training, live collaboration	1
	● Workgroup collaboration	8
	● Share calendars, URLs and bulletin boards	1
Formalization system	● Transfer data to other desktop tools	1
	● Forms	1
	● Version control	7
Conversion support tool	● Tacit knowledge capture	1
	● Job profiling	2
Translation system	● Automatic meta tagging	1
	● Automatic classification	10
Combination support system (Modeling and Simulation)	● Scenario testing	1
	● Business Intelligence functionality (Personalization)	28
	● Drag and drop cross reporting	3

*The mean of the number of companies which employ the search and retrieval functions.

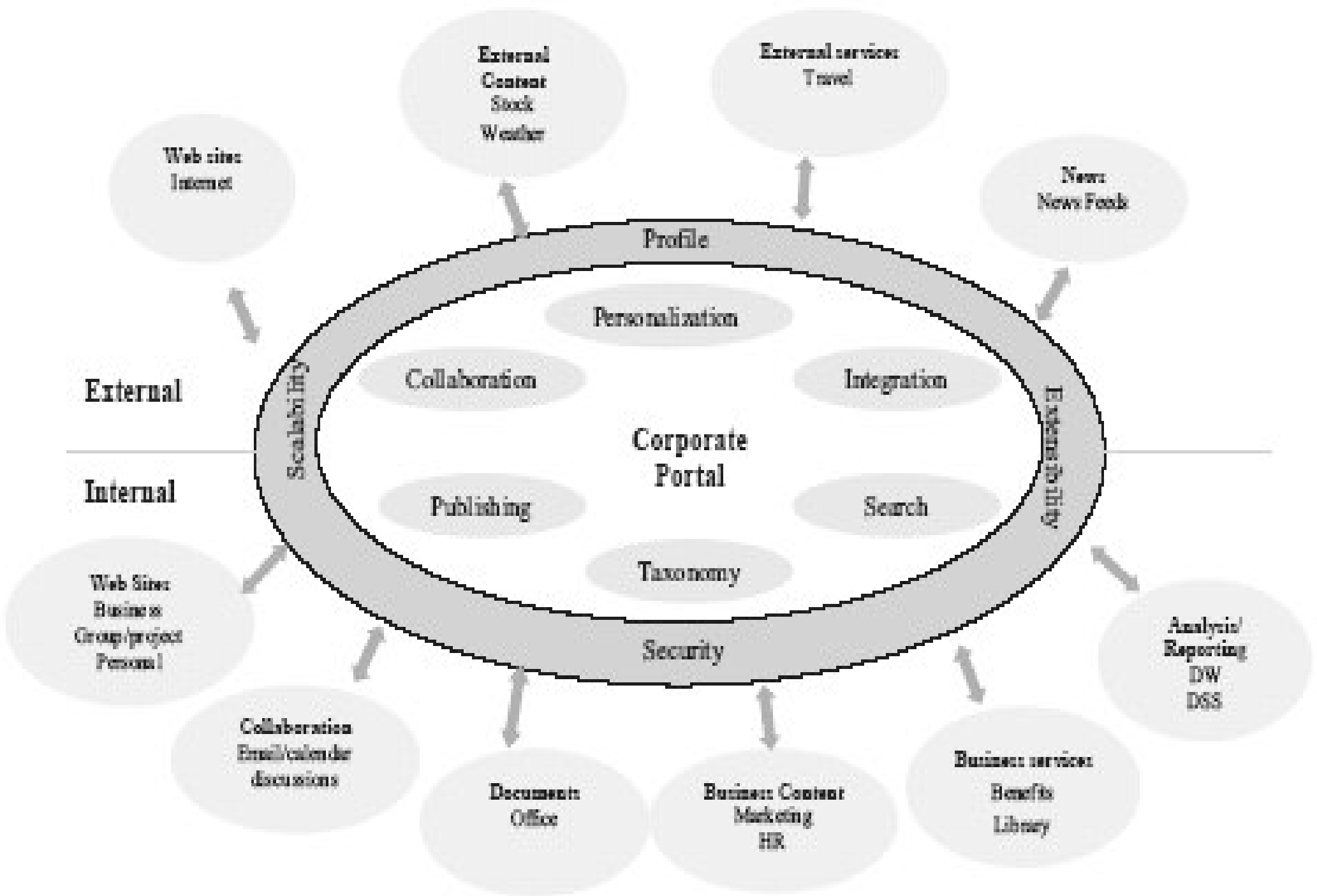


Fig. 1. Corporate portal framework source: Intel Technology Journal (Aneja, Rowan, and Brooksby, 2000).